

Gazelle		
<b>Series:</b> Gazelle - Panasonic system		
<b>Error code:</b>	<b>Description:</b>	<b>Steps:</b>
E1	Rotation sensor error. Did you press the on/off button while you were cycling?	Press the on/off button - without pedaling - to turn on the e-bike. If the problem persists, please contact your e-bike specialist.
E3	Battery verification error. The battery is not recognized as an original battery.	Place the original battery.
E5	Shift verification error. The display cannot be detected.	Check the cable connections and contact points of the holder and display.
E6	Torque sensor error.	Turn the system back on. If the problem persists, please contact your e-bike specialist.
E7	Torque sensor error.	Please contact your e-bike specialist.
E8	Hall IC error.	Check the cable connections between the battery holder and motor. Please contact your e-bike specialist.
E9	Motor unit error.	Please contact your e-bike specialist.
EC	Speed sensor.	Check the cable between the battery holder and the speed sensor. Please contact your e-bike specialist.
EF	Motor unit update error.	Please contact your e-bike specialist.
Gazelle		
<b>Series:</b> Gazelle - Bafang system		
<b>Error code:</b>	<b>Description:</b>	<b>Steps:</b>
03	Brakes on.	Check whether the brake cable is stuck.
07	Protection against overvoltage.	Take your e-bike to a dealer or specialist to have the problem fixed.
08	Motor hall sensor error.	Take your e-bike to a dealer or specialist to have the problem fixed.
10	The motor temperature has reached the maximum protection point.	Stop the e-bike for a break.
12	Error with current sensor in the controller.	Take your e-bike to a dealer or specialist to have the problem fixed.
13	Error with temperature sensor in the battery.	Take your e-bike to a dealer or specialist to have the problem fixed.
21	Error with the sensor that detects the speed of the wheels.	Take your e-bike to a dealer or specialist to have the problem fixed.
22	BMS communication error.	Take your e-bike to a dealer or specialist to have the problem fixed.
25	Torque sensor torque signaling error.	Take your e-bike to a dealer or specialist to have the problem fixed.
26	Torque sensor speed signaling error.	Take your e-bike to a dealer or specialist to have the problem fixed.
30	Communication error.	Take your e-bike to a dealer or specialist to have the problem fixed.